

10. Our Plan on a Page

Vision

We all want to live in a place we call home with the people and things we love, in communities where we look out for one another, doing things that matter to us.

I am valued for the contribution I make to my community and feel supported to achieve my goals.

I know what my rights are and can get information and advice on all the options for my health, care and housing.

To show our commitment, we will

Review and update all our information, with your help, so that it is accessible and up to date.

Ensure there are services that help you to stay independent and confident in your community.

Provide access to a range of high-quality services to meet your needs when you draw on care or support, offering choice and control.

Improve how we work with other services so that you experience better joined-up care and support.

Make sure the people that provide your care are well trained and understand your needs.

If we get things right, these are the outcomes we will achieve

A place people call home.

People feel connected to their local communities.

People are able to live meaningful and independent lives.

People experience good joined-up care and support.

People have fair and accessible care.

People are supported by a well-trained and engaged workforce.

I receive personalised and inclusive support, where the people who care for me know me as an individual, and recognise me as having unique strengths and aspirations, and know that my background, values and requirements are unique to me.

I receive affordable care, and do not have to face unpredictable and unlimited care costs.